

IT SERVICES

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The focus of **NetPro Group** is on providing a one-stop-shop for computer rooms, related industries, civils and construction.

NetPro Group provides backup and support for most IT services at all our places of presents.

Our call centre is operational 24/7.

Our mean time to repair under normal circumstances is maximum 8 hours.

On occasion we have provided loan units for badly damaged equipment but in saying that we provide high end equipment that has an extremely high mean time to failure.

Our service personnel that are on standby have high usage parts and equipment in the vehicles.

This backup extends to IT equipment and power equipment and is also dependent on SLA requirements.

NetPro's focus is on **quality and service**